



IT21ST is honored to serve a wide variety of small and medium size businesses and help them achieve their business goals. We understand the small business challenges. We know too many of them are held back by their technologies.

We build a long-lasting business relationship with our clients. Most of our clients have been with us for over 15 years.

We invite you to review our case studies to see how other businesses leverage IT21ST to be their trusted IT partner.

Overview

The need:

- Secure Remote Access to data
- Secure Remote Access to Application
- Streamline the Operation
- Manage Licenses
- Manage Users & Helpdesk
- Manage Vendors
- Manage Network
- Remote and local Support
- Act as liaison between vendors and the company

The Solution:

IT21ST Azure, Office 365, SharePoint and Managed Services, MSP

The Los Angeles Company's Migration to Microsoft Azure and Office 365 helped them work from Anywhere in Full Capacity

IT21ST's Azure and SharePoint expertise transformed their operations from being fully on-prem entirely to the cloud

IT21ST was contracted to migrate this company's data along with their custom Line Of Business [LOB] Application to the cloud. The requirement was to provide a secure remote access solution for their users from any device and from anywhere. The solution needed to be easy to understand and maintained without much complexity and overhead. The project was completed in two weeks.

IT21ST, as a Cloud Solutions Partner with Microsoft, recommended Office 365 and Azure as the complete solution. Customer had a hosted Exchange and an on-prem Active Directory server with File/Print services and Application access.

The solution included the following tasks:

- Migrated emails to Office 365 and users' shared data to SharePoint with matching security of the current setup
- Built Active Directory Domain Services (ADDS) and Remote Desktop Services (RDS) in Azure in multiple VMs
- Created RemoteApp custom application access for each individual user
- Configured VPN Point to Site access for each user
- Created multiple Document Libraries and lists with custom permissions and synchronized them to users' individual machines for easy access
- Put all the servers in Azure and end points under our Managed Services

With IT21ST's Managed Services, company now sees the benefit of having a professional IT team behind their support Calls and trouble tickets are responded right away by live engineers via phone, in person or remotely. IT expenses now can be managed and planned as MSP solution covers all non-project-based IT issues.

For more information, please contact us at info@IT21ST.com